

Life-saving Heart Research

The Heart Foundation leads the fight against heart disease in New Zealand by funding world-class research and specialist training for cardiologists to develop new interventions and treatments. With the support of their donors, their funding programs are enabling tens of thousands of people with heart disease to live well and access care.

Challenge

The Heart Foundation awards numerous scholarships and research grants annually, attracting applicants via affiliate institutions. To ensure only the most impactful projects receive funding, each application undergoes a rigorous, multi-level external assessment, and once approved, require project management over multiple years.

Originally, the Foundation relied on a custom-built system to manage this complex operation. However, as program requirements became more sophisticated, their solution couldn't keep up. Managing the full program lifecycle became fragmented across multiple platforms, creating inefficiencies, increasing administrative burden, and introducing unnecessary risk.

Solution

With Tactiv's purpose-built, cloud-based platform and expert support, the Heart Foundation streamlined their entire lifecycle into one intuitive system.

Key features of the platform include automated workflows that simplify and accelerate their rigorous assessment processes, alongside the Client Portal, which improves collaboration with assessors and simplifies submissions for applicants and affiliate institutions.

The solution also provides real-time data visibility and meaningful reporting via the powerful reporting warehouse, enabling immediate access to insights that drive more informed decisions and strengthen program governance.

KEY OUTCOMES



FUNDING

Since platform adoption in 2024, \$2M+ in funding has been provided to support the treatment and prevention of heart disease in New Zealand.



PROGRAMS

The foundation awarded 35 grants from 140+ applications, ranging from small projects to benefit patients to scholarships and large research initiatives to develop new interventions.



PROCESS IMPROVEMENT

With the support of Tactiv's best-practice expertise, the Heart Foundation easily configured 100+ workflows within the platform to resolve the complexities of their program management, significantly minimising their administrative burden.

Benefits

1 STREAMLINED PROCESSES

Streamlined workflows reduce manual effort. Automated tools help manage deadlines, assign assessors, and track progress in real time. A centralised platform has enabled easier collaboration, standardised scoring, and transparent decision-making.

2 ETHICAL PROGRAM MANAGEMENT

Automated workflows strengthened adherence to ethics and governance by ensuring consistent application of policies and assessment criteria, reducing the risk of bias or oversight. Role-based access controls and secure data handling protect sensitive information.

3 ACCURATE, REAL-TIME REPORTING

Centralised, consistent data capture means better reporting. With access to real-time, accurate data, users can now track progress, measure impact, and make informed, evidence-based funding decisions.